

May 2020 - April 2021

ANNUAL REPORT

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OUR MISSION A leader in conservation, captive breeding and animal care, Cheyenne Mountain Zoo connects people with wildlife and wild places through experiences that inspire action.

OUR VISION **Every Kid. Every Time. Goosebumps!**
Every kid, of any age, will have an experience for a lifetime with every visit.

OUR LEADERS With only a mission and vision to guide them, these are the people who volunteer their time to make sure the greatness of Cheyenne Mountain Zoo continues.

2020 - 2021 BOARD OF DIRECTORS

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Honorary Director

Katherine H. Loo

The Year's Highlights

Q4C HITS \$3 MILLION MILESTONE



Every visit to CMZoo is conservation in action. In July 2020, CMZoo and its guests and members celebrated a huge milestone, having raised \$3 million since the Zoo's Quarters for Conservation (Q4C) program launched in 2008. Go to cmzoo.org/Q4C to learn more.

ORPHANED MOUNTAIN LION KITTEN



In June 2020, a mountain lion kitten found alone in Washington came to Rocky Mountain Wild and was later named Koda. Koda's team worked for months to help him grow and acclimate to his new home, and celebrated with the public when he began living full-time with yearling mountain lions, Adira and Sitka, who came to CMZoo as orphans in 2019.

MOUNTAIN TAPIR RARE SURGERY



In February 2021, 17-year-old mountain tapir, Cofan, underwent successful kidney removal surgery after his team discovered irreversible kidney damage. Cofan voluntarily participated in diagnostics, including x-rays, blood work and ultrasounds. CMZoo partnered with Colorado State University Veterinary Teaching Hospital to remove the kidney in the first documented kidney removal surgery for this species. Cofan recovered well and continues to inspire guests alongside 26-year-old female tapir, Carlotta.

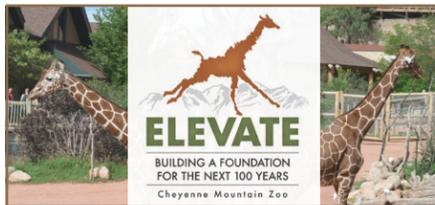


OPENING OF WATER'S EDGE: AFRICA



CMZoo reopened in June 2020 after a 12-week COVID-19-related closure, and was excited to introduce Water's Edge: Africa, a brand-new home for hippos, penguins, lemurs, warhogs and more. Visitors can get right next to African penguins with underwater viewing and a penguin beach, stand face-to-face with Nile hippos at a knife-edge pool, and explore a nature trail and long rope bridge to get an elevated view of the hippo yard and lemur island.

NEXT CAPITAL CAMPAIGN: ELEVATE



Our new three-year, \$13.5 million capital campaign will allow us to keep doing what we do best: providing cutting-edge animal care, doing critical conservation here in Colorado and around the world, and providing experience for a lifetime with every visit. Rather than focusing on one major improvement, this campaign seeks to impact the overall guest experience at a newly elevated level. Projects include growing our own lettuce with hydroponic grow pods made from repurposed shipping containers, moving the main road to make our grounds more pedestrian-friendly, preparing for improvements to Primate World, updating exhibits, a new admissions plaza and more. Learn more at cmzoo.org/elevate.

DEMOLITION OF MONKEY PAVILION



In September 2020, we announced plans to demolish Monkey Pavilion. Built in 1942, it provided good homes for its residents, but fell short of supporting our mission to connect guests with animals and inspire them to protect wildlife and wild places. Demolition began in early 2021 and is now complete. The future of the space is yet to be determined; all options are being considered as we continue to elevate our animals' homes and public perceptions of modern zoos, while inspiring our guests.

ORPHANED ALASKA MOOSE CALF



In July 2020, we welcomed an orphaned 8-week-old Alaska moose calf, later named Atka, to Rocky Mountain Wild. The journey from Alaska Zoo (Atka's temporary home after losing his mother in the wild) to CMZoo was followed by millions of fans on our social media channels, helping the public fall in love with the moose before he arrived.

#4 BEST ZOO & #2 BEST ZOO EXHIBIT



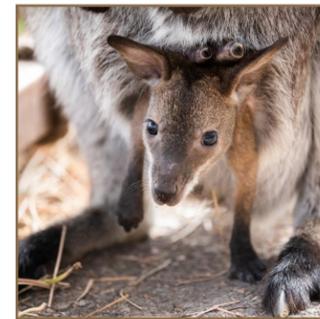
In 2020, we were voted #4 Best Zoo and #2 Best Zoo Exhibit (Rocky Mountain Wild) by USA TODAY 10Best Readers' Choice Awards! CMZoo has consistently placed in the top six zoos in the country in national rankings for five years running.





New Zoo Family Members

ZOO BIRTHS



RED-NECKED WALLABY
March 2020 | Clifford

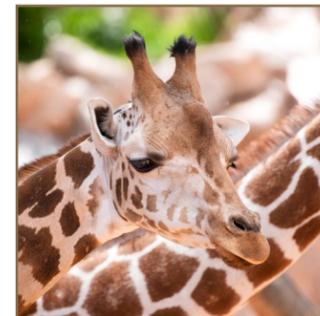


SIAMANG
September 2020 | Rahsia



RETICULATED GIRAFFE
September 2020 | BB

ZOO ADDITIONS



RETICULATED GIRAFFE
June 2020 | Ohe



MOUNTAIN LION
June 2020 | Koda



NILE HIPPO
June 2020 | Biko



ALASKA MOOSE
July 2020 | Atka



AFRICAN PENGUINS
September 2020 | Spheniscus, Roxy,
Rico, Ivy, Ichaboe and Gary



PINK-BACKED PELICANS
September 2020 | Plato and Pandora

MEMBER VOTE

Since 2015, the Member Conservation Vote has provided \$525,000 of membership revenue to support field conservation worldwide.



OKAPI

Okapi are only found in the rainforests of the Democratic Republic of Congo, where they are a national and cultural symbol and have been protected since 1933. In 2020, CMZoo members voted to support the Okapi Conservation Project's agriculture programs for local farmers to help reduce human impact on local wildlife and their habitats, including okapi. Because of this support, over 120,000 kg (more than 132 tons) of seedlings and seeds were distributed to 900+ farmers in the region.

MOUNTAIN TAPIR

The field team from the Andean Bear Foundation placed GPS collars on two more endangered tapir, increasing the number of tapir that are currently being tracked to 7. The collars allow researchers to collect data on tapir movements and habitat use, which helps identify what key tapir habitats might need additional protection. The team also documented tapir poaching activity. While tragic, this helps conservationists understand the threats this species faces, so conservation efforts can be tailored to protect them.



EWASO LIONS PET VACCINATION PROGRAM

In March 2021, members voted to fund a pet vaccination program, called Kura's Pride, managed by our long-time conservation partner, EWASO Lions, based in northern Kenya. These vaccines can help prevent life-threatening diseases, like rabies and distemper, from being transmitted from pet dogs and cats to wild carnivores that live in the area. The team has administered 796 vaccines so far since starting the outreach program a month after the member vote. CMZoo funding provided local communities with trained personnel, vehicles, veterinary equipment, and materials to make collars used to identify vaccinated dogs and cats.



CROWNED CRANE

With CMZoo support, the Endangered Wildlife Trust, Leiden Conservation Foundation and International Crane Foundation collaborated to address the causes of East African Crowned Cranes' decline. In 2020, CMZoo members supported the banding and tracking of chick movements and education programs to build community engagement. Community stewards were a key part of the success and continuity of this project when the COVID pandemic hit, due to the inability of other conservationists to travel to the region.

QUARTERS FOR CONSERVATION

With 75¢ in tokens from each admission, Zoo guests help fund our long-term conservation projects at our Quarters for Conservation (Q4C) kiosks. Since 2008, this program has raised more than \$3.4 million for field conservation.



NEW KIOSK PROTOTYPE

In April 2021, we installed a kiosk prototype in our entry plaza, which will be tested alongside our existing Q4C kiosks in the coming months. Eventually, we plan to upgrade all of our kiosks in the plaza for an improved Q4C experience.



PALM OIL Part of the Orangutan Q4C Program

The CMZoo sustainable palm oil team continued to spread awareness and garner support for sustainable palm oil by presenting at the 2020 virtual AZA conference and by joining the AZA Orangutan SAFE* committee as the Palm Oil Advisor. The team also made impactful international progress through collaboration with the World Association of Zoos and Aquariums on a website that will act as a resource for zoos and aquariums around the world to start or strengthen their own sustainable palm oil programs.

FIELD PROJECTS

CMZoo contributed \$603,377 to field conservation during the 2020-2021 fiscal year.



AFRICAN VULTURES

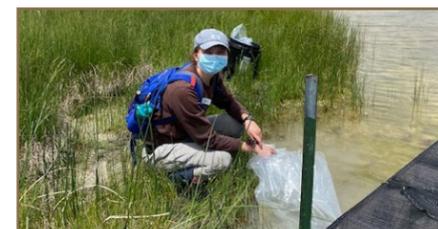
Long-term Q4C and SAFE Program*

African vultures face threats like poisoning, collisions with power lines, and poaching. In 2020, conservation partner, VulPro, rescued 96 vultures and released 45 vultures into their natural habitat. VulPro's breeding facility welcomed nine Cape and one African white-backed vulture chicks. The chicks are fitted with bands and tracking devices to gather data.



PANAMA FROGS Long-term Q4C Program

The staff at the Panama Amphibian Rescue and Conservation Project captive breeding facility continued their work to help save Panama amphibians. Breeding efforts successfully bolstered the numbers of several endangered species of frogs at the facility. Additionally, they opened an insect-rearing building to feed the frogs.



WYOMING TOADS Long-term Q4C Program

CMZoo continued its on-site breeding program for this species, once extinct in the wild, marking 25 years of conservation contribution. In 2020, staff released 146 yearling toads, 51 metamorph toadlets, and 860 tadpoles to their native Wyoming habitat.

GIRAFFE Long-term Q4C and SAFE* Program

Fifteen critically endangered Nubian giraffe were reintroduced in Uganda from Murchison Falls National Park to Pian Upe Wildlife Reserve, with the project led by Uganda Wildlife Authority and Giraffe Conservation Foundation. These giraffe joined the first herd, moved there in 2019, restoring a species to a habitat where it hadn't lived in a generation.



AFRICAN ELEPHANT AND RHINOCEROS

Long-term Q4C Program

Tsavo Trust protects 'big tusker' elephants, rhinos and other Kenya wildlife with aerial and ground-based surveillance. In 2020, they recovered 524 snares and helped local authorities arrest 25 poachers in Tsavo National Park. CMZoo and Kratt Family Foundation also funded two clean water wells for 1,400 people. Strengthening local relationships could lead to more community support for these important conservation efforts.



AFRICAN PENGUINS AZA SAFE* Program

Southern African Foundation for the Conservation of Coastal Birds (SANCCOB) launched its Seabird Ranger program on Robben Island in South Africa. Rangers monitor a penguin colony, collect data and, when necessary, rescue eggs and chicks to rehabilitate at SANCCOB's seabird hospitals for later wild release. They rescued 2,000 endangered Cape cormorant chicks, and since starting the program, have rehabilitated 50 African penguins from Robben Island. Across all colonies, 324 penguins went to SANCCOB for hand rearing in 2020. Released penguins wear tracking devices for ongoing wild survival and breeding studies.

SAVING SEA TURTLES IN TEXAS

AZA Emergency Grant

With the sudden cold spell that hit Texas in 2021, the AZA community mobilized to rescue 5,000 sea turtles from cold-shock. CMZoo sent \$2,500 as part of the larger call-to-action, which raised more than \$145,000 for this rescue.



BLACK FOOTED FERRETS

Long-term Q4C and SAFE Program*

CMZoo continued on-site breeding for this endangered North American prairie species. Three ferret kits were born at CMZoo in the 2020 breeding season, and six adult ferrets were released into their natural habitat by CMZoo staff and Colorado Parks and Wildlife.

*Association of Zoos and Aquariums (AZA) Saving Animals From Extinction (SAFE)



WILDNIGHT



\$30,410
WILDNIGHT REVENUE

824
PARTICIPANTS

71
PROGRAMS

201,595

LOFT ANIMAL
INTERACTIONS

18,000
AVERAGE VISITORS
PER MONTH

THE LOFT



ZOO CAMP



\$169,071

SUMMER CAMP REVENUE

1,115

TOTAL ZOO CAMP
PARTICIPANTS

365

SCHOOL BREAK
CAMP PARTICIPANTS

185

SPRING BREAK
CAMP PARTICIPANTS
(COMPLETELY SOLD OUT!)

ZOOMOBILE



\$38,459

ZOOMOBILE REVENUE

11,800

OFF-GROUNDS
PARTICIPANTS

169

TOTAL
PROGRAMS

16

AVERAGE
MONTHLY
PROGRAMS

\$196,461

OVERALL CAMP REVENUE
(\$3,139 LESS THAN PROJECTED BUDGET)

DEFICITS ATTRIBUTED TO COVID-19 ZOO CLOSURE MAY 1 THROUGH
JUNE 5, 2020 (PORTION OF CLOSURE AFFECTING FY20/21).
2019-20 NET REVENUE: -\$46,984



Numbers at a Glance

NUMERICAL HIGHLIGHTS

ATTENDANCE NUMBERS

Zoo Attendance
Membership Revenue

2020-2021	2019-2020
651,174	744,219 <small>823,000*</small>
\$3,104,988	\$2,689,328 <small>\$3,091,000*</small>

DIGITAL MEDIA

Facebook Followers
Instagram Followers
YouTube Subscribers
Website Visits

212,034	186,095
64,872	54,900
15,210	10,799
5,602,495	1,314,094

OTHER NOTABLE NUMBERS

Food & Gift Commissions
Animal Artwork Revenue

\$1,318,280	\$1,440,775 <small>\$1,558,000*</small>
\$16,120	\$8,364

EDVENTURE PROGRAMMING

Logged Docent Hours
Teen Participants

10,295	19,272
140	106

ANIMAL FEEDING EXPERIENCE REVENUE

Elephant & Rhino Snack Time
Giraffe Feeding
Goat Nibbles

\$138,560	\$90,885
\$742,275	\$719,070 <small>\$810,000*</small>
\$24,235	\$13,315

ALL NUMBERS ABOVE WERE IMPACTED BY THE ZOO'S COVID-19-RELATED CLOSURE MARCH 17 THROUGH JUNE 5, 2020.
* PROJECTED NUMBERS, BEFORE COVID-19 CLOSURE.



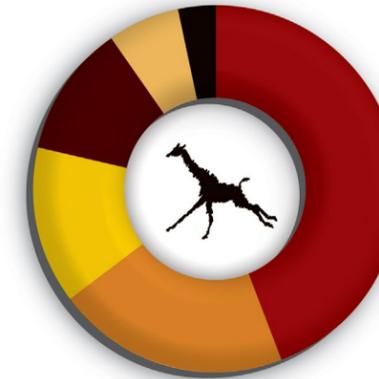
Financial Summary

MAY 1, 2020 - APRIL 30, 2021

Cheyenne Mountain Zoo is one of very few AZA-accredited zoos that does not receive any tax support. The Zoo relies solely on donations, membership dues, admissions and grants for funding. Figures are from 2020-21 consolidated financial statements, which are available on the Zoo's website.

SUPPORT & REVENUE

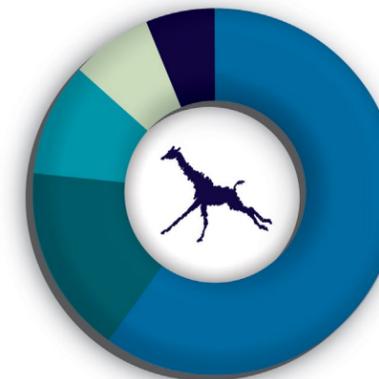
Total Operating Income
\$19,534,936



- Admissions \$8,675,927
- Visitor services & programs \$4,021,075
- Membership dues \$2,666,653
- Operating contributions \$1,281,334
- Other income \$2,272,839
- Net assets released from restrictions \$617,108

ZOO EXPENSES

Total Operating Expenses
\$12,989,805



- Animal management \$7,799,435
- Education \$2,181,948
- General and administrative \$1,303,770
- Development and fundraising \$929,203
- Advertising and marketing \$775,449

NET ASSETS

Total Net Assets
\$76,171,148

Net Assets, May 1, 2020	\$69,881,751
Net Surplus from Operations	6,545,131
Relief from Paycheck Protection Program Loan	1,431,117
Insurance Proceeds Advanced for Repairs	685,337
Net Assets Released for Capital Assets	552,258
Depreciation	(2,924,446)
Net Assets, April 30, 2021	\$76,171,148

COVID-19 CLOSURE

Since Spring 2020, Cheyenne Mountain Zoo experienced an unprecedented impact to its operations and finances. Due to the COVID-19 pandemic, the Zoo was closed from March 17 through June 5, and continues to operate at a limited capacity. Many of the figures documented in this annual report were impacted, including these financial numbers.

Supporting our Cause

Cheyenne Mountain Zoo is grateful to all of our patrons who support our vision of inspiring caring and stewardship of the natural world. As a self-funded facility, our donors and sponsors are critical to our success. Although all gifts are deeply appreciated, space precludes us from individually acknowledging all of our generous friends.

The following supporters contributed gifts of \$2,500 or more (cash or in-kind) from May 2020 to April 2021.

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 John E. Lane and
 Margaret L. Lane Foundation
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 Mr. Bob and Mrs. Sue Lanting
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 Mrs. Mari Sinton-Martinez

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 Charitable Fund

**Deceased*

Our Sponsors

The following corporate sponsors recognize the mutually beneficial partnership that Cheyenne Mountain Zoo offers. For sponsorship opportunities, contact Jenny Koch at (719) 633-9925 x114.



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 Children's Hospital Colorado
 Colorado Springs Pediatric Dentistry
 Cordera
 El Pomar Foundation
 Ent
 The Faricy Boys

GE Johnson
 GFL Environmental
 Les Schwab Tire Centers
 Raising Cane's Chicken Fingers
 T. Rowe Price
 Toyota
 U.S. Bank
 Vectrus

Elevate Capital Campaign Donors

1926 Society

With our new capital campaign, we're excited to make improvements, upgrades and exciting additions that will reach every corner of the Zoo. This ambitious campaign will allow us to continue what we do best: providing cutting-edge animal care, doing critical conservation work in Colorado and around the world, and providing experiences for a lifetime with every visit - all at a newly elevated level.

The following are members of the Zoo's 1926 Society, generous friends who have provided for the Zoo in their wills or estate plans. To learn more about planned giving at the Zoo, contact Kelley Parker at (719) 424-7810.

Gifts of \$2,500 or more to the Elevate capital campaign are recognized below.

Dr. Charles and Mrs. Celine Afeman
Gen. and Mrs. Ed Anderson
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Mr. JL and Mrs. Jennifer Austgen
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Mr. Jeff and Mrs. Bonnie Ulrich
Mr. Dave and Mrs. Kay Van Dykman
Ms. Sally Veitch
Mr. Robert and Mrs. Judith Werschky
Mr. Gary and Mrs. Brenda Whitlock

*Deceased

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Mr. Michael Waller and Mrs. Jennifer Farnsworth
Ms. Gloria Wiersema
Dr. Glenn* and Mrs. Joan* Williams
Mr. Randy and Mrs. Audrey Woodard
Mr. Jack and Mrs. Ellen York
Ms. Kristine Zabrusky

*Deceased



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